



SonicZ

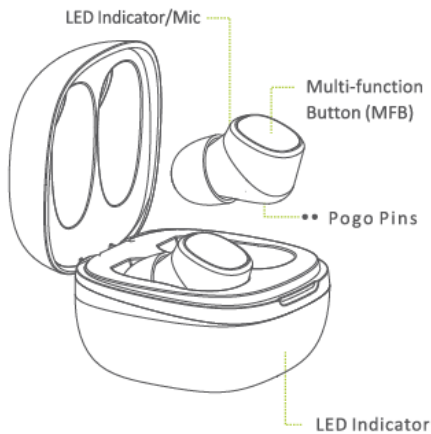


Thank you for purchasing this Merlin Product. Please read the instruction manual carefully before using the product.

The documentation provided will allow you to fully enjoy all the features this unit has to offer.

Please save this manual for future reference.

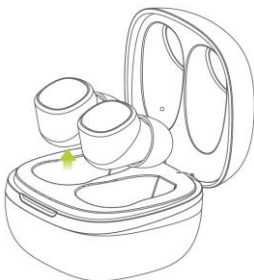
Product Overview



Usage

Take out both 2 earbuds then re-insert them back into the case to activate the earphones.

Note: If earbuds fail to be charged, please charge the case via USB cable.

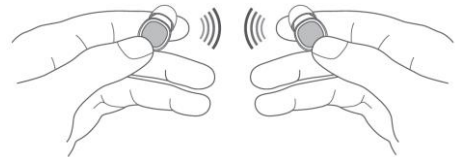


How to pair:

- Take out the Earbuds from the case, they will auto power on and pair with each other.
- Left Earbud will auto enter into pairing mode while LED light on right Earbud will be turn off.
- Search for "SonicZ" on mobile devices and tap to pair to both Earbuds.

Reset:

Please try the following steps if fail to connect with the mobile device.



- Take out the two earbuds, press the button for 3s, the LED lights turn off.
- Press the button for 10s, the LED lights will be on in red and white at the same time, then the lights will turn off.
- Put the two earbuds back into the charging case again, then take out from the case, it will auto turn on and pair with each other.
- Search for "SonicZ" on the mobile devices and connect it with the earbuds.

Wearing:



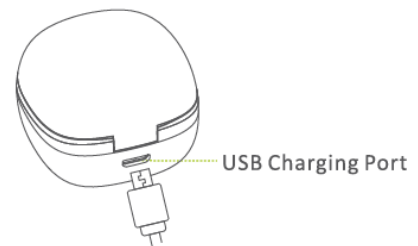
- Put the Earbuds into ears lightly with mic towards to the front side.

Charging:

Charging the Earbuds:

Insert the Earbuds into the charging case (Pogo pins should be well-connected) LED light will be Red while charging and turns into White(will be last for 60s) once full charged.

Charging the Case:



Note: There are 4 LED lights to show the charging case battery status, its means there is 25%, 50%, 75%, 100% battery in sequence.

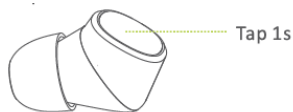


Functions

Power On

Method 1: Take out the Earbuds from the charging case, it will Auto power on.

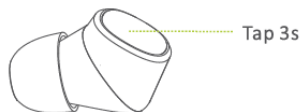
Method 2: Tap the multi-function buttons for 1s



Power Off

Method 1: Put the Earbuds back into the charging case, it will auto power off.

Method 2: Tap the multi-function buttons for 3s



Answer/Hang up the call

Tap the multi-function button to answer the call, tap the button again to hang-up.

Decline a Call

Tap the multi-function button for 1s

Switch Audio Output

Under the calling status, Tap the multi-function button for 1s to switch audio output between Smartphone and Earbuds.

Mute-On/off

While in Call, Tap the multi-function button twice to turn on or off the Mute Function.

Play/Pause the music

Tap the multi-function button to play/pause the music.

Skip to Last song

Tap the multi-function button for 3 times to play last song.

Skip to next song

Tap the multi-function button for 2 times to play next song.

Voice Assistant

In Standby, Tap the Multi-function button for 2s to activate the voice assistant (e.g. Siri)

Re-dial the last calling number

In Standby, Tap MFB 4 times, it will dial the last calling number.

FAQ:

Q) Can't find the headphones in the Bluetooth list?

A) Please make sure your headphones are not connected with any other devices before searching the headphones from Bluetooth settings. If it is connected with other device, either switch off the Bluetooth of the connected device or clear the pairing in the earphones by press and hold the Multi-Function key for 10 seconds.(Before try to clear pairing make sure headphones are switched off)

Q) Can't turn on the headphones?

A) Make sure both headphones are fully charged.

Maintenance:

1. Retain these instructions for future use.
2. Clean the product with a damp cloth and mild soap.
3. Be careful not to turn or twist the cables used in this product too much as it can lead to malfunction and failure.
4. This product is not designed to be submerged in water and will malfunction if this occurs.
5. This product has no user serviceable items inside. Do not open this product as the user risk injury and would void the warranty.
6. Keep unit away from strong magnetic fields to avoid interference with the product.



LIMITED WARRANTY

Merlin Products are covered by a limited one-year warranty policy. If the product suffers from a manufacturing defect, the customer will receive a replacement if claimed within 15 days of the purchase date. Otherwise, the product will be inspected for possible repair options. The product will either be repaired and returned free of charge, or replaced. All repair services past the one-year warranty period will be charged for any repairs that need to be made.

If the client is located outside the UAE, or is otherwise unable to personally deliver the defective product to our service center or retail outlets, he/she may send it via post at his/her own cost. The repaired/replaced product will then be returned to the client via courier mail at Merlin's cost, as long as the warranty period is still active.

Important: This limited warranty DOES NOT COVER normal wear and tear, accidents, damage during transit, misuse, abuse or neglect. Attempting to disassemble the unit will render the warranty null and void.

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NOW

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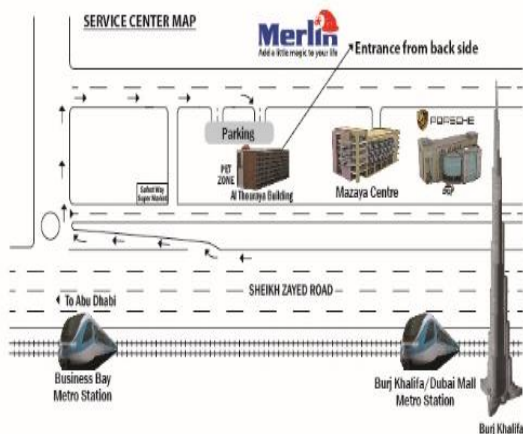
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For enquiries and information call our toll free number 800-MERLIN (Sat-Thu, 9 am - 6 pm)

Contact our support staff for troubleshooting and any other enquiries relating to your Merlin product by sending an email at support@merlin-digital.com and your issue will be resolved within 48 hours.

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