



## Flash 4000

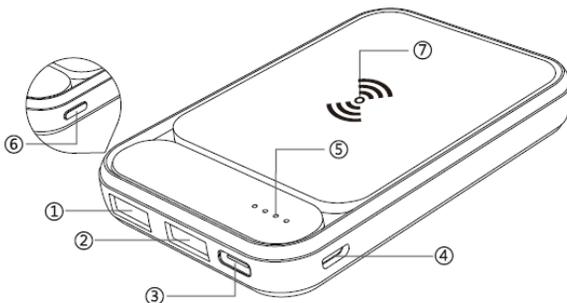


Thank you for purchasing this Merlin Product. Please read the instruction manual carefully before using the product.

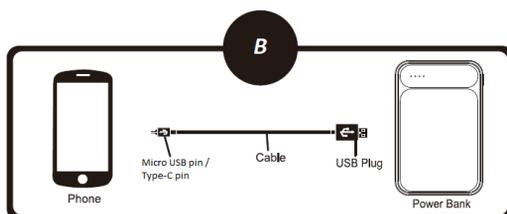
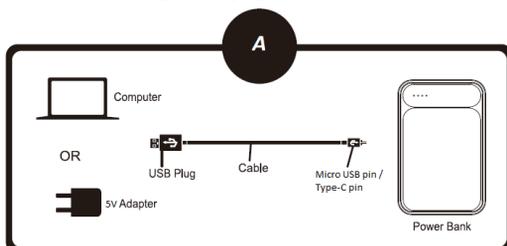
The documentation provided will allow you to fully enjoy all the features this unit has to offer.

Please save this manual for future reference.

### Product Parts and Functions



- 1) USB 1 – Charging Output
- 2) USB 2 – Charging Output
- 3) Type-C Port – Charging Input
- 4) Micro USB Port – Charging Input
- 5) LED Indicator – Level and Status Indicator
- 6) ON/OFF Button
- 7) Wireless Charging – Charging Output



## How to Use

### Charging the Power Bank

- The power bank can be charged through any of the input ports (Type-C and Micro USB)
- Use the included cable or your smartphone charger (for Android Only) to charge the power bank
- The power bank can be charged from a computer or any 5V USB adaptor (refer to Picture A)

### Charging your Smartphone

- You may charge up to two devices using the USB ports
- Simply use the corresponding cable for your smartphone, connect the USB pin to the power bank's USB port and the other end to your smartphone then switch the power bank ON

### Wireless Charging

- Lay the power bank flat with wireless surface facing up. Turn ON the power bank and place your smartphone on top properly. **Please take note that it only works with smartphones that is capable of wireless charging.**

**Note:** The LED (#5) will be able to tell you how much charge is left when being used OR how much charge has been completed when being charged. There are 4 LEDs corresponding to (100%, 75%, 50%, and 25%)

### FAQ

#### Q) Why is my Smartphone not charging?

- A) For wireless charging, please make sure that your smartphone supports wireless charging and place it properly on the correct surface.
- B) For wired connection, try to use another charging cable and/or port on the power bank to find out the problem and make sure that the power bank is ON

#### Q) My Smartphone is charging but at a slow rate.

- A) If your device is not charging properly and the display on the LED shows a low charge, this might be a sign that the power level is very low and your power bank needs to be charged.

### Maintenance

1. Retain these instructions for future use.
2. Clean the product with a damp cloth and mild soap.
3. Do not expose this product to rain or moisture.
4. Be careful not to turn or twist the cables used in this product too much as it can lead to malfunction and failure.
5. This product is not designed to be submerged in water and will malfunction if this occurs.
6. This product has no user serviceable items inside. Do not open this product as the user risk injury and would void the warranty.
7. Keep unit away from strong magnetic fields to avoid interference with the product.



### LIMITED WARRANTY

Merlin Products are covered by a limited one-year warranty policy. If the product suffers from a manufacturing defect, the customer will receive a replacement if claimed within 15 days of the purchase date. Otherwise, the product will be inspected for possible repair options. The product will either be repaired and returned free of charge, or replaced. All repair services past the one-year warranty period will be charged for any repairs that need to be made.

If the client is located outside the UAE, or is otherwise unable to personally deliver the defective product to our service center or retail outlets, he/she may send it via post at his/her own cost. The repaired/replaced product will then be returned to the client via courier mail at Merlin's cost, as long as the warranty period is still active.

Important: This limited warranty DOES NOT COVER normal wear and tear, accidents, damage during transit, misuse, abuse or neglect. Attempting to disassemble the unit will render the warranty null and void.

REGISTER  
NOW

We hope you enjoy the quality of Merlin Digital product.

Please take out a few minutes to register your product at [merlin-digital.com/register](http://merlin-digital.com/register) to avail:

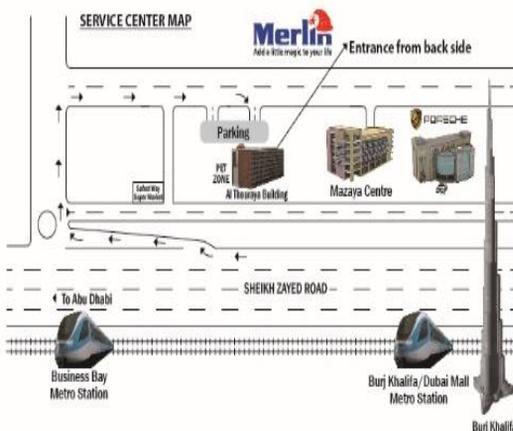
- Special discounts and promotions on other Merlin products
- Exclusive information on new products and innovations
- Reminders about product firmware downloads, updates and upgrades
- Competitions and exciting giveaways

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For enquiries and information call our toll free number 800-MERLIN (Sat-Thu, 9 am - 6 pm)

Contact our support staff for troubleshooting and any other enquiries relating to your Merlin product by sending an email at [support@merlin-digital.com](mailto:support@merlin-digital.com) and your issue will be resolved within 48 hours.

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