



TrueSound BLACKSERIES



Thank you for purchasing this Merlin Product. Please read the instruction manual carefully before using the product.

The documentation provided will allow you to fully enjoy all the features this unit has to offer.

Please save this manual for future reference.

Instructions

The TrueSound Black Series a MFi earphone that connects to your Apple device via the lightning connector and provides a high quality of sound for your listening pleasure.

Charging:

The earphones connects to your iPhone using the lightning connector. It also has a charging port where the unit can be connected to power bank or charger. This way you can use your earphones while charging you mobile.



Earphone size:

The TrueSound Black Series comes with 3 different ear piece sizes. It comes fitted with the medium sized ear pieces. If these are too big or small very gently remove the white silicone earpiece and fit the appropriate size.

Inline Controller:

The earphones has a controller which can be used to increase and decrease volume. The middle button is used for answering/hanging up calls and play/pause function while playing music.



Microphone:

The earphones has a dedicated microphone to be used when making calls.



FAQ

Q) My earphones are not working.

A) Please ensure the earphones are properly inserted into the lightning jack of the mobile device.

Q) The earphones falls out/doesn't fit with my ears.

A) The size of the pads are too small/big. Please use the appropriate ear pieces supplied to change the size and get a better fit into your ears.

Q) Can I charge my device and listen to music at the same time.

A) Yes, the charging port is design to be used for charging and audio simultaneously.

Maintenance:

1. Retain these instructions for future use.
2. Clean the product with a damp cloth and mild soap.
3. Do not expose this product to rain or moisture.
4. Be careful not to turn or twist the cables used in this product too much as it can lead to malfunction and failure.
5. This product is not designed to be submerged in water and will malfunction if this occurs.
6. This product has no user serviceable items inside. Do not open this product as the user risk injury and would void the warranty.
7. Keep unit away from strong magnetic fields to avoid interference with the product.



LIMITED WARRANTY

Merlin Products are covered by a limited one-year warranty policy. If the product suffers from a manufacturing defect, the customer will receive a replacement if claimed within 15 days of the purchase date. Otherwise, the product will be inspected for possible repair options. The product will either be repaired and returned free of charge, or replaced. All repair services past the one-year warranty period will be charged for any repairs that need to be made.

If the client is located outside the UAE, or is otherwise unable to personally deliver the defective product to our service center or retail outlets, he/she may send it via post at his/her own cost. The repaired/replaced product will then be returned to the client via courier mail at Merlin's cost, as long as the warranty period is still active.

Important: This limited warranty DOES NOT COVER normal wear and tear, accidents, damage during transit, misuse, abuse or neglect. Attempting to disassemble the unit will render the warranty null and void.

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For enquiries and information call our toll free number **800-MERLIN** (Sat-Thu, 9 am - 6 pm)

Contact our support staff for troubleshooting and any other enquiries relating to your Merlin product by sending an email at support@merlin-digital.com and your issue will be resolved within 48 hours.

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