



PowerBank 3350mAh

Universal Charger and Battery Pack



Thank you for purchasing this Merlin Product. Please read the instruction manual carefully before using the product.

The documentation provided will allow you to fully enjoy all the features this unit has to offer.

Please save this manual for future reference.

Instructions

The Powerbank 3350 has a capacity of 3350mAh at an output of 5V/1A. The battery bank has a built in micro USB cable to supply the power and a built in USB type A cable to charge the power bank.

- 1) For first usage, please fully charge the device by connecting charging cable to power bank's USB port and power adaptor or any powered USB port in PC or laptop.

Note: While the device is charging, the LED indicator light will keep flashing, indicating the level of charge. Once completely charged, the LED will stop flashing and remain lit.

- 2) To check the charge left in the power bank, press the power switch once. The LEDs will indicate the level of power – 1 LED: <25%;

2 LEDs: 25–50%;

3 LEDs: 50–75%;

4 LEDs: 75–100%.

- 3) To charge your device using the power bank, remove the micro USB charge cable that's tucked in at the top of the power bank. Connect to your device and press the power button on the power bank to start charging.

Maintenance

- 1) The power bank is equipped with an intelligent circuit and multiple protection system (charging control, charging protection, discharge protection, overload protection, and short circuit protection). However, do not leave the power bank connected to a power source after it is fully charged.
- 2) Please keep the product dry and away from extreme temperatures and humidity.
- 3) Always insert the connector in the right direction to avoid damage to either device.
- 4) Do not use force to remove or insert the pins and cables.
- 5) Do not drop or place heavy objects on the product. Rough handling may damage internal electronic circuit boards.

FAQs

Q) Why is my device not charging?

- A) Make sure that the power bank has enough charge, and that your device is properly connected.

Q) My device is charging but at a slow rate.

- A) If your device is not charging properly and there's one LED lit, this might be a sign that the power level is very low and you need to recharge your power bank.

LIMITED WARRANTY

Merlin Products are covered by a limited one-year warranty policy. If the product suffers from a manufacturing defect, the customer will receive a replacement if claimed within 15 days of the purchase date. Otherwise, the product will be inspected for possible repair options. The product will either be repaired and returned free of charge, or replaced. All repair services past the one-year warranty period will be charged for any repairs that need to be made.

If the client is located outside the UAE, or is otherwise unable to personally deliver the defective product to our service center or retail outlets, he/she may send it via post at his/her own cost. The repaired/replaced product will then be returned to the client via courier mail at Merlin's cost, as long as the warranty period is still active.

Important: This limited warranty DOES NOT COVER normal wear and tear, accidents, damage during transit, misuse, abuse or neglect. Attempting to disassemble the unit will render the warranty null and void.

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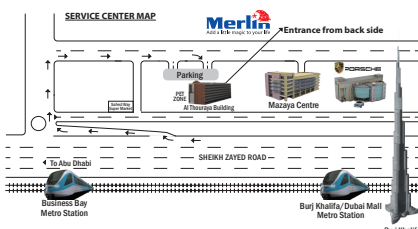
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For enquiries and information call our toll free number **800-MERLIN** (Sat-Thu, 9 am - 6 pm)

Contact our support staff for troubleshooting and any other enquiries relating to your Merlin product by sending an email at support@merlin-digital.com and your issue will be resolved within 48 hours.

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For a complete list of our worldwide locations, visit <http://merlin-digital.com/contacts>