



# FLASH X



Thank you for purchasing this Merlin Product. Please read the instruction manual carefully before using the product.

The documentation provided will allow you to fully enjoy all the features this unit has to offer.

Please save this manual for future reference.

## Instructions

The Merlin Flash X case with Battery is a protective case for your iPhone X. It has a 4000mAh battery bank incorporated into it to extend the life of the iPhone X and has wireless charging ability.

### **Installation:**

- Gently remove the top part of the Flash X cover.
- Slide the iPhone X in all way and make sure it seats properly in the connector at the bottom.
- Replace the top cover of the case making sure its in securely.

### **Charging:**

- This battery case can by charged with a wireless charger or a standard USB charger.
- For cable charging use the iPhone's charger with a standard micro USB type B charging cable.
- For wireless charging use a 5V 1A wireless charger.

### **Usage:**

- To use the power bank function press and hold the power button for more than 2 seconds. The lights on the power bank will then light up indicating the level of charge remaining.
- To power off the power bank, press and hold the power bank until it switches off.
- To check the charge level remaining in the power bank just press the power button once to light up the LED's

### **Charging the case and iPhone:**

- 1) Connect the case to any 5V/1A micro USB power supply for charging.
- 2) The LED's will start flashing as the device starts charging.
- 3) The LED's will light up as the unit's charge fill us as shown below.
- 4) To charge the iPhone press the power button for longer that 3 seconds.



### **FAQs**

#### **Q) Why is my device not charging?**

**A)** Make sure that the power bank has enough charge, and that your device is properly connected.

#### **Q) My device is charging but at a slow rate.**

**A)** If your device is not charging properly and there's one LED lit, this might be a sign that the power level is very low and you need to recharge your power bank.

### **Maintenance:**

1. Retain these instructions for future use.
2. Clean the product with a damp cloth and mild soap.
3. Do not expose this product to rain or moisture.
4. Be careful not to turn or twist the cables used in this product too much as it can lead to malfunction and failure.
5. This product is not designed to be submerged in water and will malfunction if this occurs.
6. This product has no user serviceable items inside. Do not open this product as the user risk injury and would void the warranty.
7. Keep unit away from strong magnetic fields to avoid interference with the product.



### LIMITED WARRANTY

Merlin Products are covered by a limited one-year warranty policy. If the product suffers from a manufacturing defect, the customer will receive a replacement if claimed within 15 days of the purchase date. Otherwise, the product will be inspected for possible repair options. The product will either be repaired and returned free of charge, or replaced. All repair services past the one-year warranty period will be charged for any repairs that need to be made.

If the client is located outside the UAE, or is otherwise unable to personally deliver the defective product to our service center or retail outlets, he/she may send it via post at his/her own cost. The repaired/replaced product will then be returned to the client via courier mail at Merlin's cost, as long as the warranty period is still active.

Important: This limited warranty DOES NOT COVER normal wear and tear, accidents, damage during transit, misuse, abuse or neglect. Attempting to disassemble the unit will render the warranty null and void.

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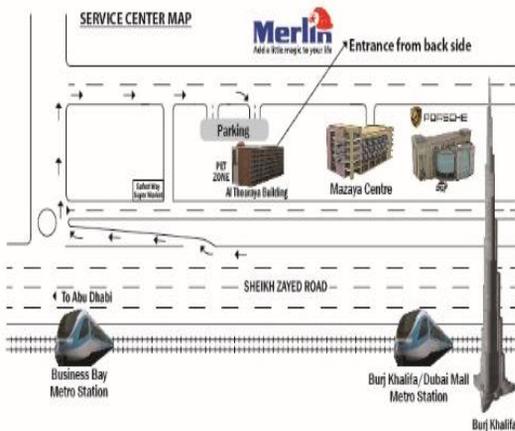
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For enquiries and information call our toll free number 800-MERLIN (Sat-Thu, 9 am - 6 pm)

Contact our support staff for troubleshooting and any other enquiries relating to your Merlin product by sending an email at [support@merlin-digital.com](mailto:support@merlin-digital.com) and your issue will be resolved within 48 hours.

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