



# FLASH 5000

WIRELESS WITH SUCTION CUPS



Thank you for purchasing this Merlin Product. Please read the instruction manual carefully before using the product.

The documentation provided will allow you to fully enjoy all the features this unit has to offer.

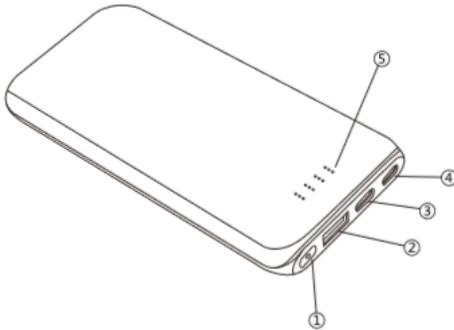
Please save this manual for future reference.

## Instructions

The Flash 5000 Wireless has a capacity of 5,000mAh and has a wireless charging function. It also has one Type A USB output and one Type C USB connector for charging and devices such as mobile and tablet devices. The Flash 5000 Wireless has a micro USB and a Type-C input to charge the Power bank.

### 1. Product Component Introduction

- ① Button
- ② USB OUT port
- ③ Type C IN & OUT
- ④ Micro IN port
- ⑤ Light indicator



1) Before first usage please fully charge the device by connecting a charging cable to power bank's micro USB or Type-C port(3/4) with a 5V/2A power adaptor.

Note: While the device is charging, the LED indicator light will keep flashing. Once completely charged, the LED will stop flashing and remain lit.

2) i) Charging phone via cable- The LED light(5) will turn on when the phone is connected and will turn off once discharged.

ii) Charging phone wirelessly- Place the phone on the side with the suction cups and cable the LED light(5) will turn on when the phone is connected and will turn off once discharged.

3) To turn on or off the Flash 5000, click and release the power button(1).

## FAQ

### **Q) Why is my device not charging?**

A) Make sure that the power bank has enough charge, and that your device is properly connected and it is switched on.

### **Q) My device is charging but at a slow rate.**

A) If your device is not charging properly and the display on the LED shows a low charge, this might be a sign that the power level is very low and your power bank needs to be charged.

## Maintenance

1. Retain these instructions for future use.
2. Clean the product with a damp cloth and mild soap.
3. Do not expose this product to rain or moisture.
4. Be careful not to turn or twist the cables used in this product too much as it can lead to malfunction and failure.
5. This product is not designed to be submerged in water and will malfunction if this occurs.
6. This product has no user serviceable items inside. Do not open this product as the user risk injury and would void the warranty.
7. Keep unit away from strong magnetic fields to avoid interference with the product.



### LIMITED WARRANTY

Merlin Products are covered by a limited one-year warranty policy. If the product suffers from a manufacturing defect, the customer will receive a replacement if claimed within 15 days of the purchase date. Otherwise, the product will be inspected for possible repair options. The product will either be repaired and returned free of charge, or replaced. All repair services past the one-year warranty period will be charged for any repairs that need to be made.

If the client is located outside the UAE, or is otherwise unable to personally deliver the defective product to our service center or retail outlets, he/she may send it via post at his/her own cost. The repaired/replaced product will then be returned to the client via courier mail at Merlin's cost, as long as the warranty period is still active.

Important: This limited warranty DOES NOT COVER normal wear and tear, accidents, damage during transit, misuse, abuse or neglect. Attempting to disassemble the unit will render the warranty null and void.

REGISTER  
NOW

We hope you enjoy the quality of Merlin Digital product.

Please take out a few minutes to register your product at [merlin-digital.com/register](http://merlin-digital.com/register) to avail:

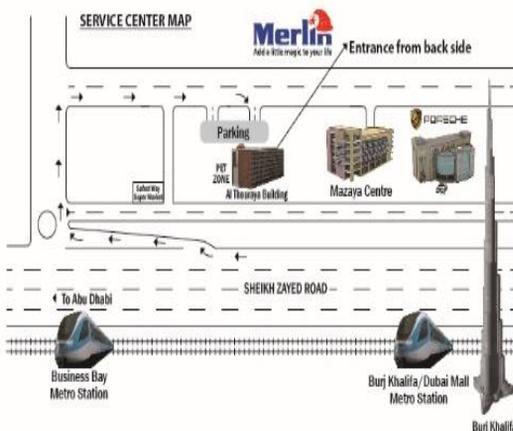
- Special discounts and promotions on other Merlin products
- Exclusive information on new products and innovations
- Reminders about product firmware downloads, updates and upgrades
- Competitions and exciting giveaways

To learn more about Merlin products visit our site at: [www-merlin-digital.com](http://www-merlin-digital.com) or like our Facebook page on [facebook.com/merlin.digital.gadgets](https://facebook.com/merlin.digital.gadgets)

For enquiries and information call our toll free number 800-MERLIN (Sat-Thu, 9 am - 6 pm)

Contact our support staff for troubleshooting and any other enquiries relating to your Merlin product by sending an email at [support@merlin-digital.com](mailto:support@merlin-digital.com) and your issue will be resolved within 48 hours.

REGISTER  
for exclusive  
product releases  
and future  
prize drawings!



For a complete list of our worldwide locations,  
visit <http://merlin-digital.com/contacts>